

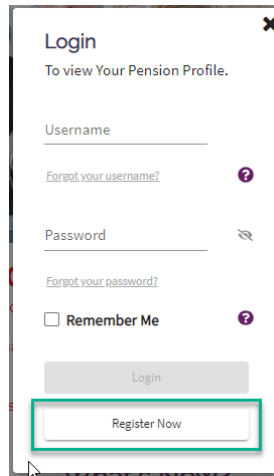


## YPP Member Portal Overview

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## Registration Process

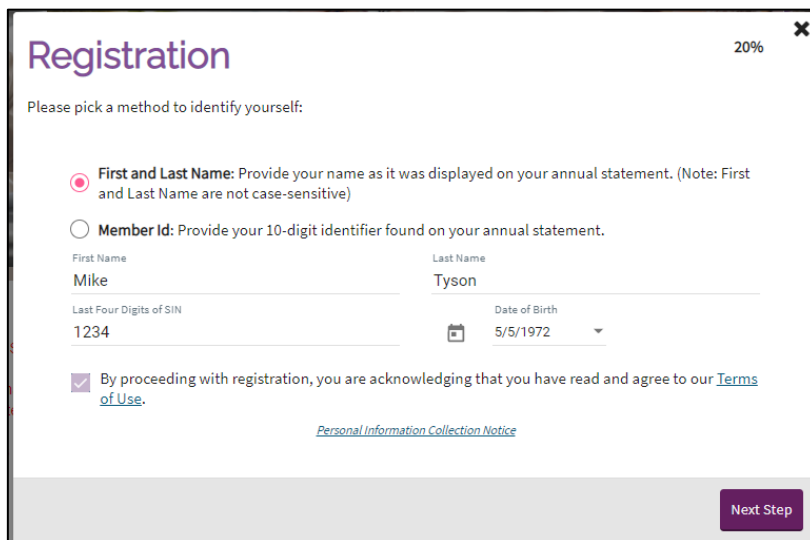
1. Member selects Register Now:



The screenshot shows a 'Login' modal window with the following elements:

- Title: Login
- Subtitle: To view Your Pension Profile.
- Username field with a 'Forgot your username?' link and a question mark icon.
- Password field with a 'Forgot your password?' link and an eye icon.
- Remember Me with a question mark icon.
- Login button (disabled).
- Register Now button (highlighted with a red box).

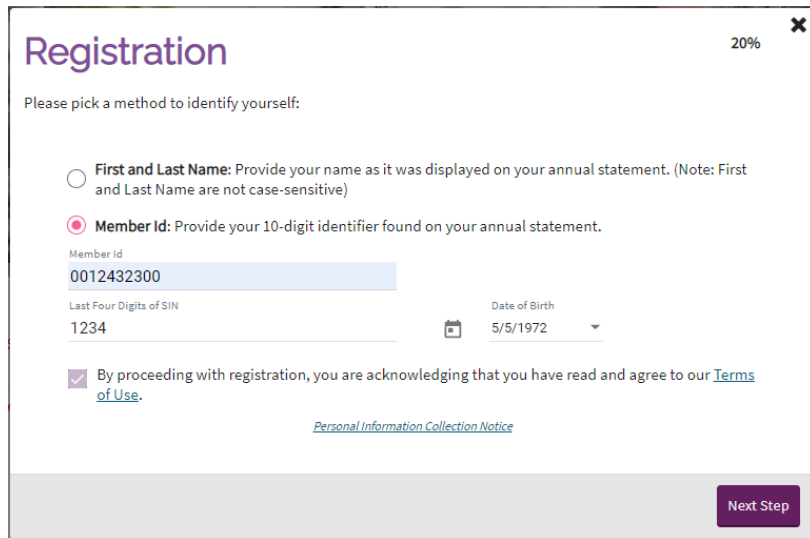
2. Member picks method to identify themselves: first and last name, last four digits of SIN and date of birth:



The screenshot shows a 'Registration' modal window with the following elements:

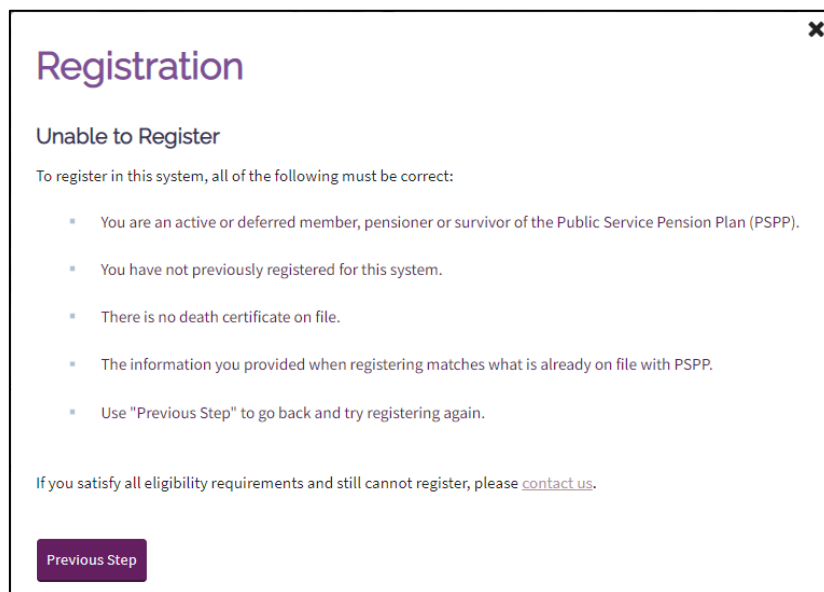
- Title: Registration
- Progress: 20%
- Instruction: Please pick a method to identify yourself:
- Radio button selection:
  - First and Last Name:** Provide your name as it was displayed on your annual statement. (Note: First and Last Name are not case-sensitive)
  - Member Id:** Provide your 10-digit identifier found on your annual statement.
- Form fields:
  - First Name: Mike
  - Last Name: Tyson
  - Last Four Digits of SIN: 1234
  - Date of Birth: 5/5/1972
- Agreement:  By proceeding with registration, you are acknowledging that you have read and agree to our [Terms of Use](#).
- Link: [Personal Information Collection Notice](#)
- Next Step button

3. Or Member ID, last four digits of SIN and date of birth:



The screenshot shows a web form titled "Registration" with a close button (X) in the top right corner. The progress indicator shows "20%". The instruction reads: "Please pick a method to identify yourself:". There are two radio button options: "First and Last Name: Provide your name as it was displayed on your annual statement. (Note: First and Last Name are not case-sensitive)" and "Member Id: Provide your 10-digit identifier found on your annual statement." The "Member Id" option is selected. Below this, there are input fields for "Member Id" (containing "0012432300"), "Last Four Digits of SIN" (containing "1234"), and "Date of Birth" (containing "5/5/1972"). A checkbox is checked with the text: "By proceeding with registration, you are acknowledging that you have read and agree to our [Terms of Use](#)." Below the checkbox is a link for "Personal Information Collection Notice". A purple "Next Step" button is located at the bottom right of the form.

4. They must acknowledge the Terms of Use (click the checkbox) in order to proceed to Next Step.
5. If member is unable to register, the following screen is presented:



The screenshot shows a web form titled "Registration" with a close button (X) in the top right corner. The heading is "Unable to Register". The text reads: "To register in this system, all of the following must be correct:". Below this is a bulleted list of requirements: "You are an active or deferred member, pensioner or survivor of the Public Service Pension Plan (PSPP).", "You have not previously registered for this system.", "There is no death certificate on file.", "The information you provided when registering matches what is already on file with PSPP.", and "Use 'Previous Step' to go back and try registering again." Below the list, it says: "If you satisfy all eligibility requirements and still cannot register, please [contact us](#)." A purple "Previous Step" button is located at the bottom left of the form.

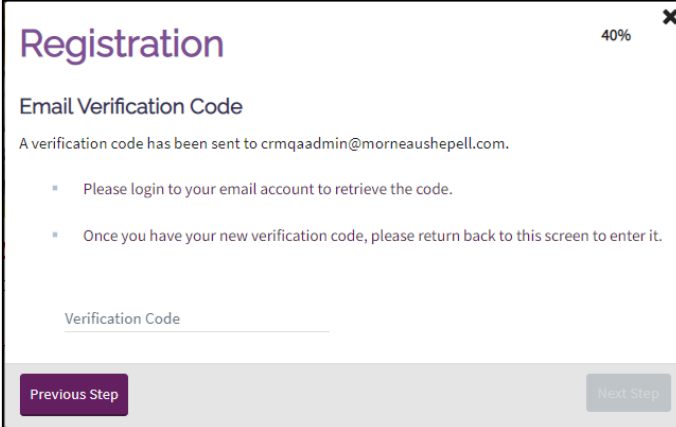
6. If member is Active, show contact methods on file and the choice to name most recent employer: (Member can choose one of the options listed below)

The screenshot shows a 'Registration' window with a close button (X) and a progress indicator of 20%. The title is 'Registration' and the section is 'Verification Method'. Below the title, there is a paragraph: 'Please choose a contact method to receive a verification code in order to confirm your identity. If none of these methods are successful, please [contact us](#).' There are three radio button options: 1. 'Contact me through my personal email at cr\*\*\*\*\*@morneaushepell.com' (selected), 2. 'Contact me through my mobile phone at the number (\*\*\*) \*\*\*-5495', and 3. 'Name my most recent employer' (with a mouse cursor over it). At the bottom, there are two buttons: 'Previous Step' and 'Next Step'.

7. If member is a Retiree, show contact methods on file and the choice to specify most recently received pension payment amount: (Member can choose one of the options listed below)

The screenshot shows a 'Registration' window with a close button (X) and a progress indicator of 20%. The title is 'Registration' and the section is 'Verification Method'. Below the title, there is a paragraph: 'Please choose a contact method to receive a verification code in order to confirm your identity. If none of these methods are successful, please [contact us](#).' There are three radio button options: 1. 'Contact me through my personal email at cr\*\*\*\*\*@morneaushepell.com' (selected), 2. 'Contact me through my mobile phone at the number \*\*\*-\*\*\*-3736', and 3. 'Let me specify my most recently received pension payment amount'. At the bottom, there are two buttons: 'Previous Step' and 'Next Step'.

8. Member will receive verification code to the contact method they choose – Email:



**Registration** 40% ✕

**Email Verification Code**

A verification code has been sent to crmqaadmin@morneaushepell.com.

- Please login to your email account to retrieve the code.
- Once you have your new verification code, please return back to this screen to enter it.

Verification Code

**Previous Step** Next Step

- The verification code will appear in their email as shown below:

Hello,

Public Service Pension Plan (PSPP) has received a request to verify your email account.

Your verification code is 710409

This code will expire on Wednesday, August 23, 2023, 1:30:49 PM. After the code expires, to continue with the verification process you will have to request another code.

If you did not make this request, please contact us to report this issue.

Public Service Pension Plan

5103 Windermere Blvd. SW

Edmonton AB T6W 0S9

9. Or Phone. If they choose phone, and do not receive a verification code, they have the ability to click 'Receive a code by recorded message' and a recorded message will be sent to their phone number, or they can return to the previous step and select a different contact method:

Receive a code by recorded message.' At the bottom, there are two buttons: 'Previous Step' (active) and 'Next Step' (disabled)." data-bbox="358 703 639 904"/>

**Registration** 40% ✕

**Phone Verification Code**

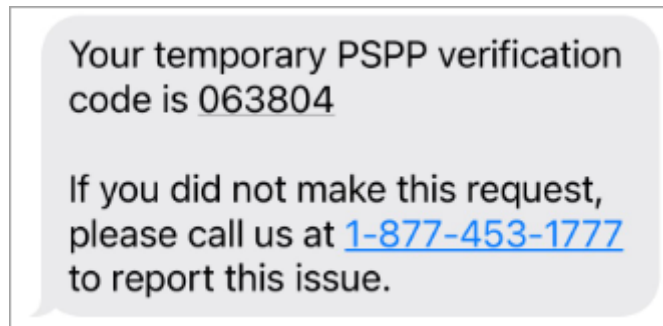
Please input the verification code sent to \*\*\*-\*\*\*-5495.

Verification Code

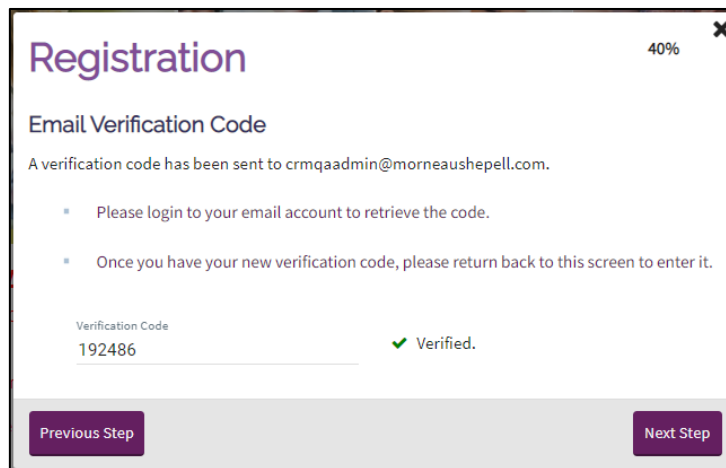
Did not receive a verification code?  
[Receive a code by recorded message.](#)

**Previous Step** Next Step

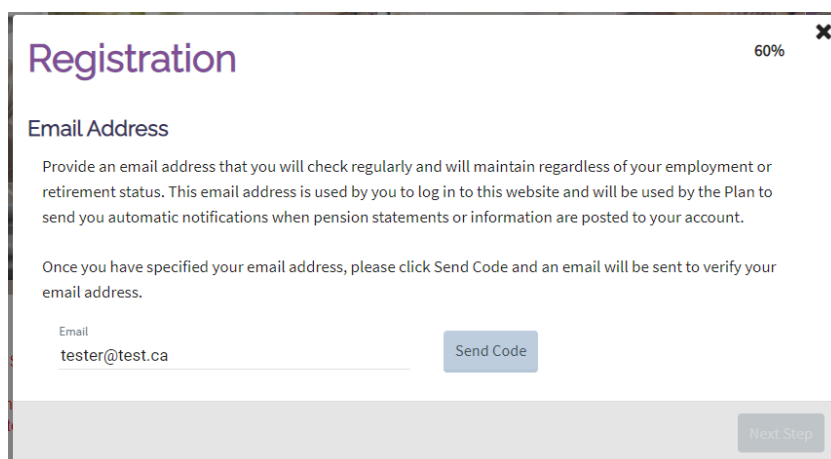
Verification code received by phone.



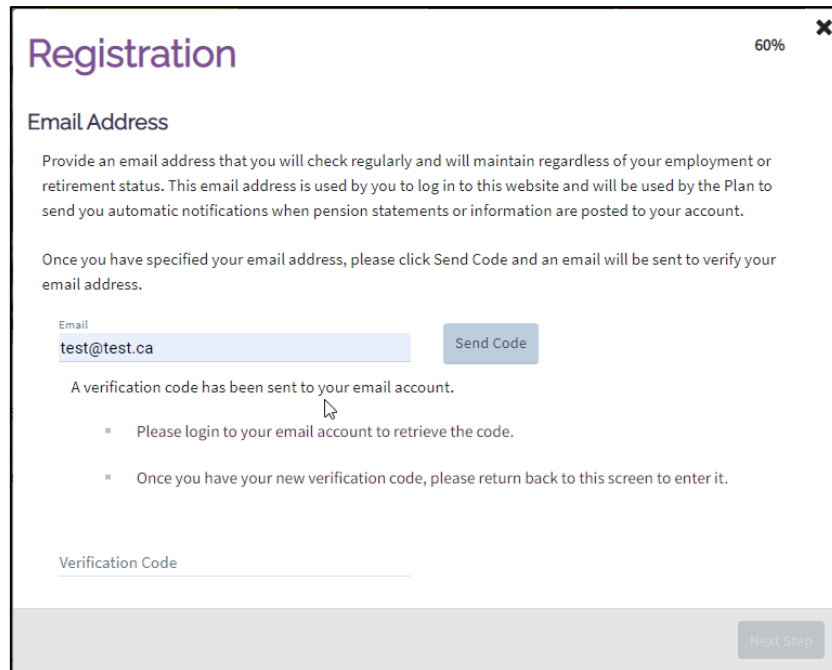
10. Once they have their verification code, they will enter it and it will be verified:



11. The member is then asked to provide an email address. Note: If we have one on file, it will be displayed and show as verified already. Otherwise, member will enter their email and click Send Code:



12. When Send Code is clicked, message is presented that the code has been sent to the member's email account:



**Registration** 60%

### Email Address

Provide an email address that you will check regularly and will maintain regardless of your employment or retirement status. This email address is used by you to log in to this website and will be used by the Plan to send you automatic notifications when pension statements or information are posted to your account.

Once you have specified your email address, please click Send Code and an email will be sent to verify your email address.

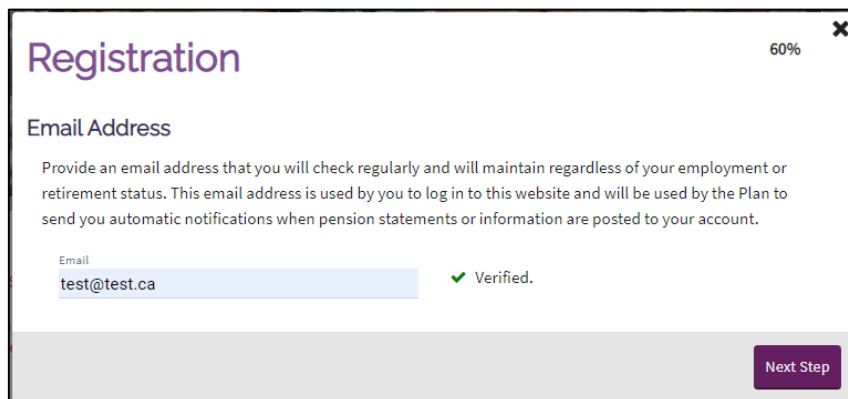
Email  
test@test.ca

A verification code has been sent to your email account.

- Please login to your email account to retrieve the code.
- Once you have your new verification code, please return back to this screen to enter it.

Verification Code

13. Once a valid verification code is entered, the email is verified, and Next Step is enabled:



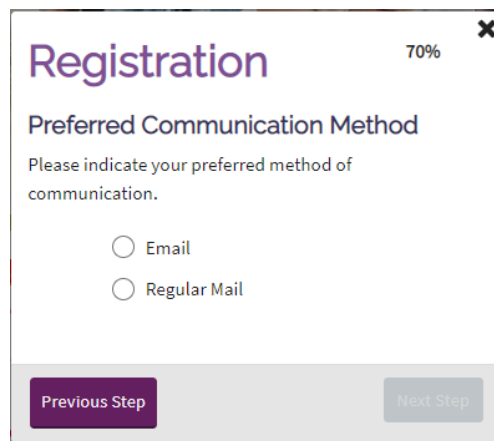
**Registration** 60%

### Email Address

Provide an email address that you will check regularly and will maintain regardless of your employment or retirement status. This email address is used by you to log in to this website and will be used by the Plan to send you automatic notifications when pension statements or information are posted to your account.

Email  
test@test.ca  Verified.

14. The member is then asked to indicate their preferred communication method:



**Registration** 70%

### Preferred Communication Method

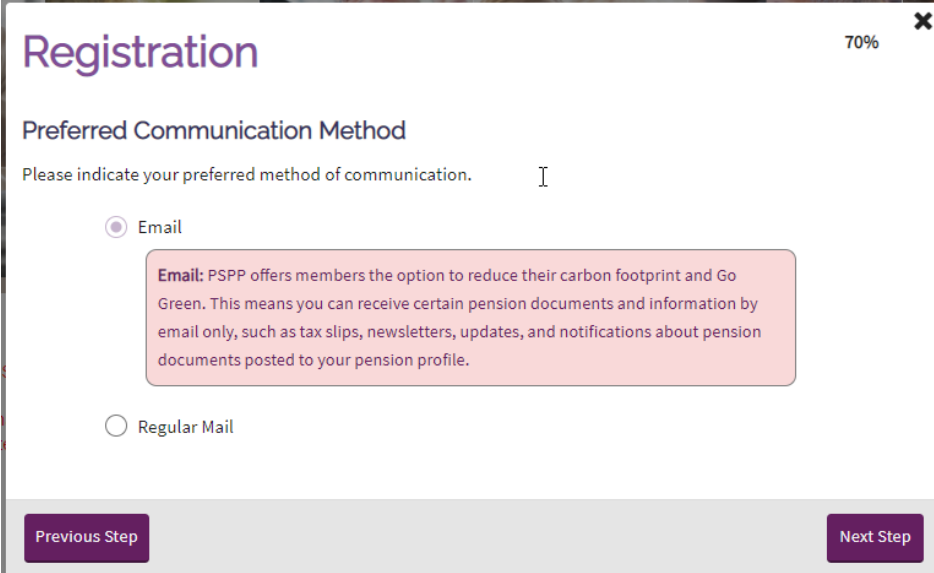
Please indicate your preferred method of communication.

Email

Regular Mail

15. PSPP is going green and will securely communicate confidential pension documents through YPP and other information, such as newsletters via email. Due to system constraints, the member still has an option to select regular mail.

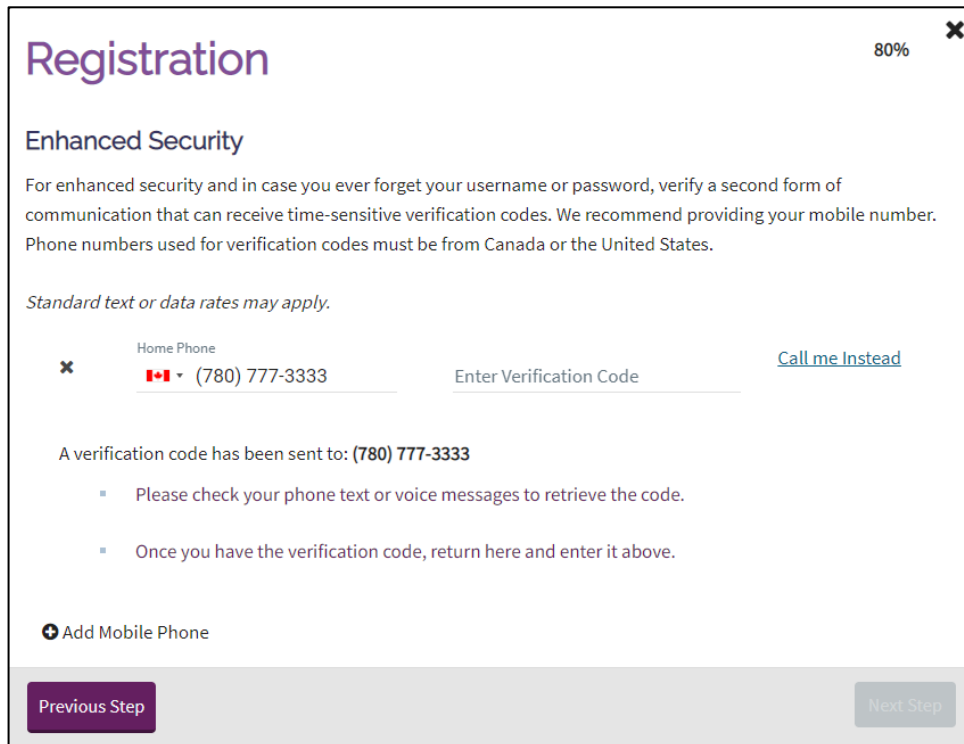
Even if a member selects mail, members must call the Member Services Center each time they want to request a paper copy of a document be mailed to them. Calling the MSC to request their documents also provides an opportunity to confirm their mailing address to ensure that the documents are being sent to the appropriate residence. This ensures they do not fall in the hands of the wrong person.



The screenshot shows a web form titled "Registration" with a progress indicator of 70% in the top right corner. The main heading is "Preferred Communication Method". Below this, the instruction reads "Please indicate your preferred method of communication." There are two radio button options: "Email" (which is selected) and "Regular Mail". A pink callout box next to the "Email" option contains the text: "Email: PSPP offers members the option to reduce their carbon footprint and Go Green. This means you can receive certain pension documents and information by email only, such as tax slips, newsletters, updates, and notifications about pension documents posted to your pension profile." At the bottom of the form, there are two buttons: "Previous Step" on the left and "Next Step" on the right.



16. The next step is the new Enhanced Security step which allows us to collect a second form of communication to send verification codes to. If we have a phone number on file, it will be displayed, and member will click Send Code to verify the phone number on file. If they would rather receive a voice message, they can click [Call me Instead](#) and a voice message will be sent to their number:



**Registration** 80% ✕

### Enhanced Security

For enhanced security and in case you ever forget your username or password, verify a second form of communication that can receive time-sensitive verification codes. We recommend providing your mobile number. Phone numbers used for verification codes must be from Canada or the United States.

*Standard text or data rates may apply.*

✕ Home Phone 🇨🇦 (780) 777-3333  [Call me Instead](#)

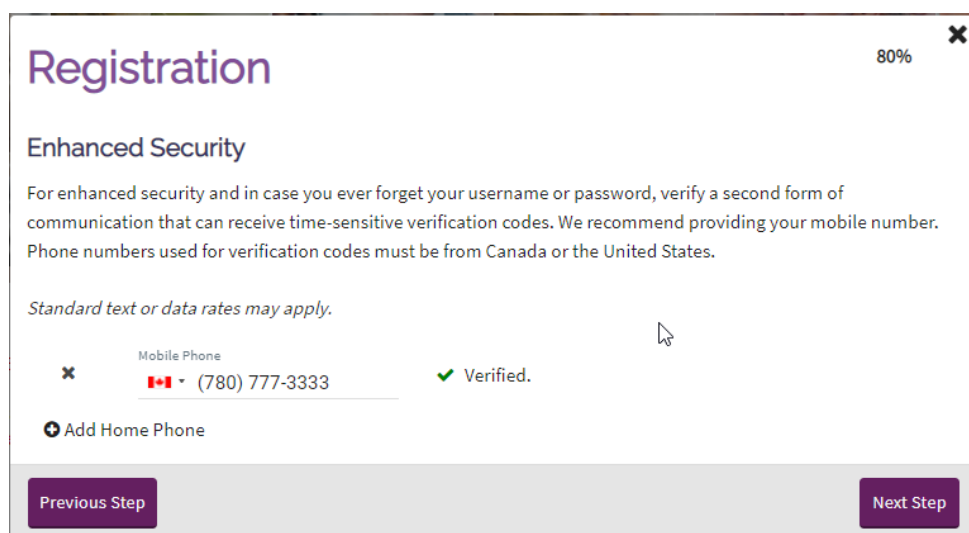
A verification code has been sent to: **(780) 777-3333**

- Please check your phone text or voice messages to retrieve the code.
- Once you have the verification code, return here and enter it above.

+ Add Mobile Phone

[Previous Step](#) [Next Step](#)

17. Once they receive their code, they will enter it and the phone number will be verified. They also have the ability to add and verify a home phone number if desired. They also have the option to not provide any numbers. They can then click Next Step to continue.



**Registration** 80% ✕

### Enhanced Security

For enhanced security and in case you ever forget your username or password, verify a second form of communication that can receive time-sensitive verification codes. We recommend providing your mobile number. Phone numbers used for verification codes must be from Canada or the United States.

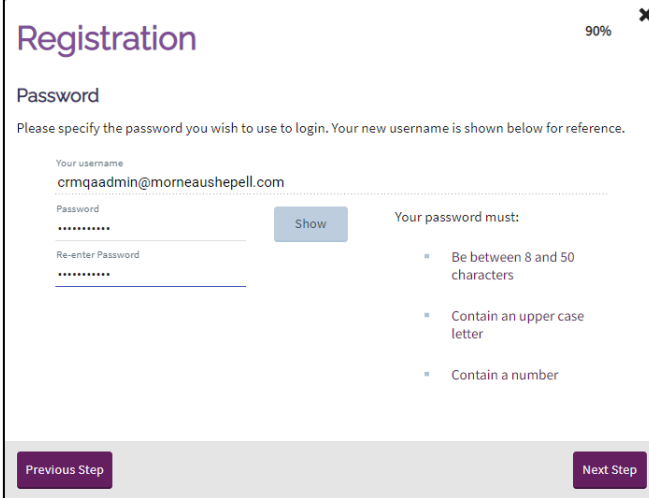
*Standard text or data rates may apply.*

✕ Mobile Phone 🇨🇦 (780) 777-3333 ✓ Verified.

+ Add Home Phone

[Previous Step](#) [Next Step](#)

18. The last step of the registration process is to specify the password the member will use to login:



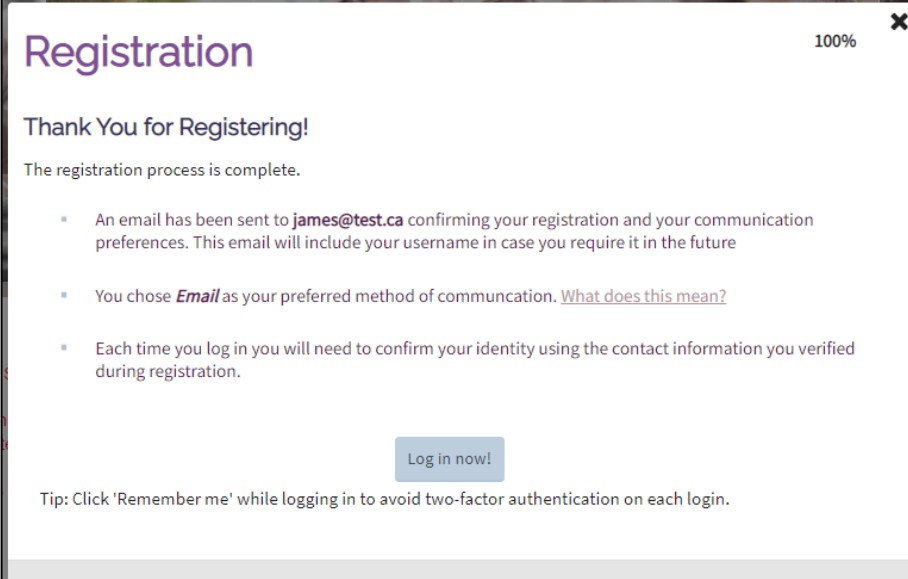
The screenshot shows a web form titled "Registration" with a progress indicator of 90%. The section is labeled "Password" and contains the following elements:

- A heading: "Password"
- Instructional text: "Please specify the password you wish to use to login. Your new username is shown below for reference."
- Username field: "Your username" with the value "crmqaadmin@morneaushepell.com".
- Password fields: "Password" and "Re-enter Password", both masked with dots.
- A "Show" button next to the first password field.
- Requirements list: "Your password must:" followed by three bullet points:
  - Be between 8 and 50 characters
  - Contain an upper case letter
  - Contain a number
- Navigation buttons: "Previous Step" and "Next Step" at the bottom.

**Note:** Password criteria is provided on the right-hand side.

Additional criteria: password must **not** include these five special characters: < > & # ? . Use of any of these invalid characters will generate an error message.

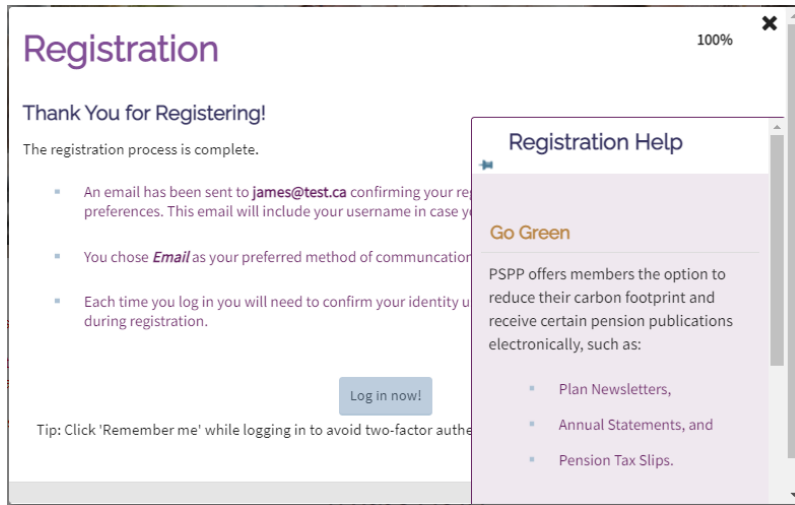
19. Once a valid password is entered, the member will click Next Step and receive a confirmation that the registration process is complete. They will receive an email as well. They can select [Please click here to log in now!](#) to proceed to the login screen.



The screenshot shows a web form titled "Registration" with a progress indicator of 100%. The section is labeled "Thank You for Registering!" and contains the following elements:

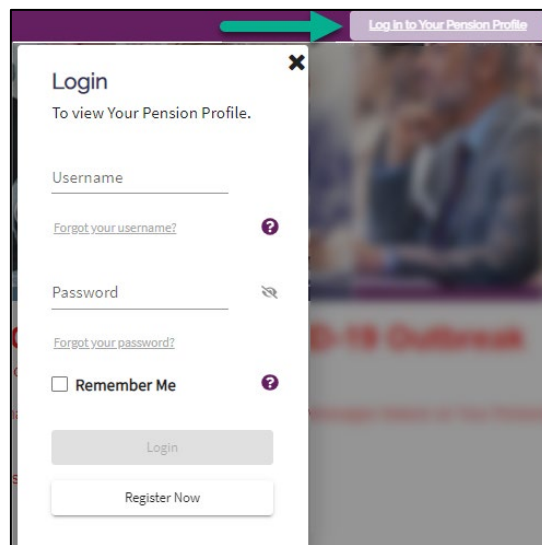
- Heading: "Thank You for Registering!"
- Text: "The registration process is complete."
- Confirmation list:
  - An email has been sent to **james@test.ca** confirming your registration and your communication preferences. This email will include your username in case you require it in the future
  - You chose **Email** as your preferred method of communication. [What does this mean?](#)
  - Each time you log in you will need to confirm your identity using the contact information you verified during registration.
- Button: "Log in now!"
- Tip: "Tip: Click 'Remember me' while logging in to avoid two-factor authentication on each login."

20. Selecting What does this mean? on the Email or Regular Mail options opens the Go Green sidebar:

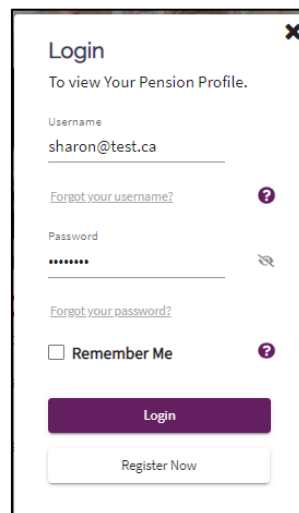


## Login Process

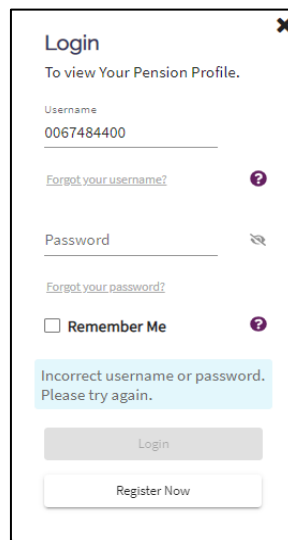
1. Member clicks Login to Your Pension Profile/Your Account and the Login popup is presented:



2. Member enters their Username and Password, and clicks Login:

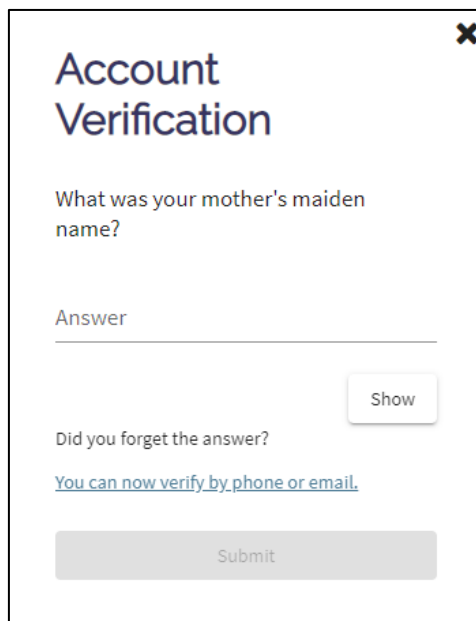


3. If username or password are not correct, message is displayed to try again:



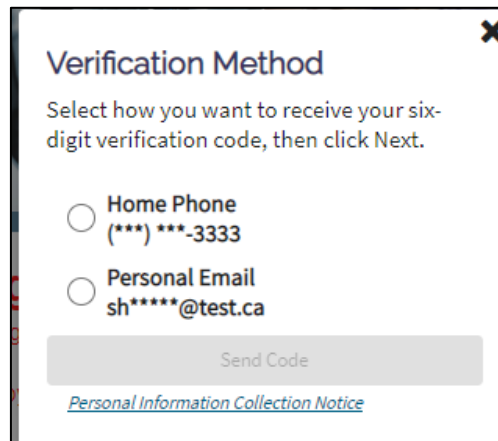
The screenshot shows a mobile login form titled "Login" with a close button (X) in the top right corner. Below the title is the instruction "To view Your Pension Profile." The form contains two input fields: "Username" with the value "0067484400" and "Password". Each field has a "Forgot your [username/password]?" link with a question mark icon. Below the password field is a "Remember Me" checkbox with a question mark icon. A light blue error message box states: "Incorrect username or password. Please try again." At the bottom are two buttons: "Login" (disabled) and "Register Now".

4. If password and username are entered correctly, and a member has security questions, they will have the option to answer their security question OR verify their account by phone or email: (Note: security questions will no longer be required during registration after October 30, 2021.)



The screenshot shows a mobile "Account Verification" form with a close button (X) in the top right corner. The title "Account Verification" is in large blue font. Below it is the question "What was your mother's maiden name?". There is an "Answer" input field with a "Show" button to its right. Below the input field is the text "Did you forget the answer?" followed by a blue link: "You can now verify by phone or email." At the bottom is a "Submit" button.

5. If they do not have any security questions or they choose to verify by phone or email, they are presented with the contact methods that we have on file and will select how they wish to receive their verification code:



**Verification Method** ✕

Select how you want to receive your six-digit verification code, then click Next.

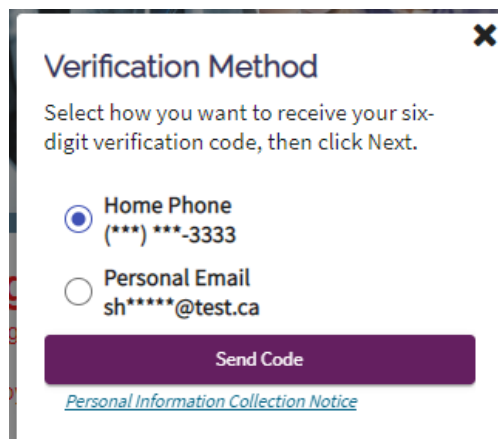
Home Phone  
(\*\*) \*\*\*-3333

Personal Email  
sh\*\*\*\*\*@test.ca

Send Code

[Personal Information Collection Notice](#)

6. The Send Code button is not enabled until they select how to receive their verification code:



**Verification Method** ✕

Select how you want to receive your six-digit verification code, then click Next.

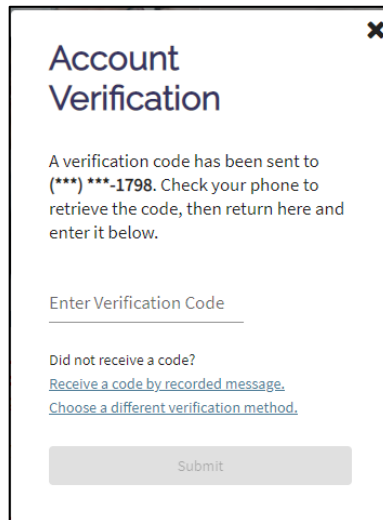
Home Phone  
(\*\*) \*\*\*-3333

Personal Email  
sh\*\*\*\*\*@test.ca

Send Code

[Personal Information Collection Notice](#)

7. If they choose phone, a verification code will be sent to their phone, and they can enter it below:



**Account Verification**

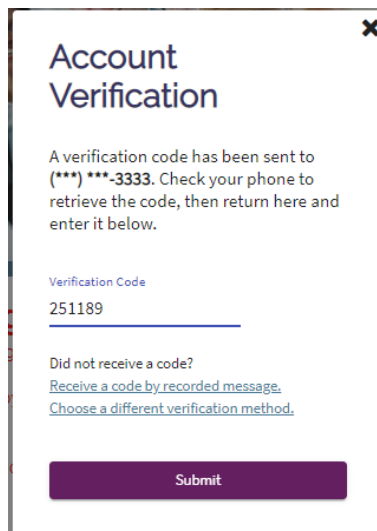
A verification code has been sent to (\*\*\*) \*\*\*-1798. Check your phone to retrieve the code, then return here and enter it below.

Enter Verification Code

Did not receive a code?  
[Receive a code by recorded message.](#)  
[Choose a different verification method.](#)

Submit

8. When the verification code is entered, the Submit button is enabled:



**Account Verification**

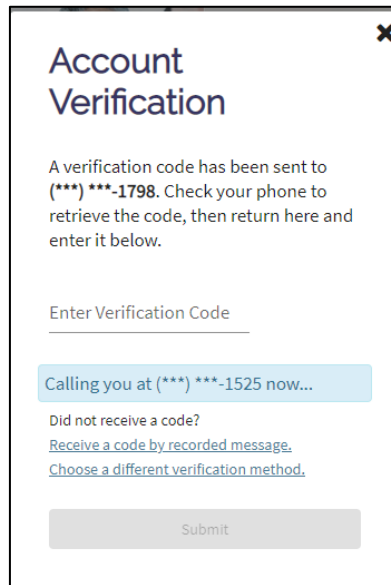
A verification code has been sent to (\*\*\*) \*\*\*-3333. Check your phone to retrieve the code, then return here and enter it below.

Verification Code  
251189

Did not receive a code?  
[Receive a code by recorded message.](#)  
[Choose a different verification method.](#)

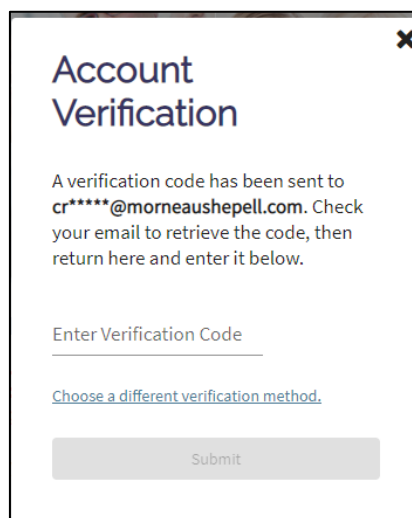
Submit

9. If they didn't receive a code, they can choose to receive a code by recorded message, which will initiate a call to the phone number with a voice message:



The screenshot shows a mobile application window titled "Account Verification" with a close button (X) in the top right corner. The main text reads: "A verification code has been sent to (\*\*\*) \*\*\*-1798. Check your phone to retrieve the code, then return here and enter it below." Below this is a text input field labeled "Enter Verification Code". A blue button with white text says "Calling you at (\*\*\*) \*\*\*-1525 now...". Underneath, there is a link: "Did not receive a code? [Receive a code by recorded message.](#) [Choose a different verification method.](#)". At the bottom is a grey "Submit" button.

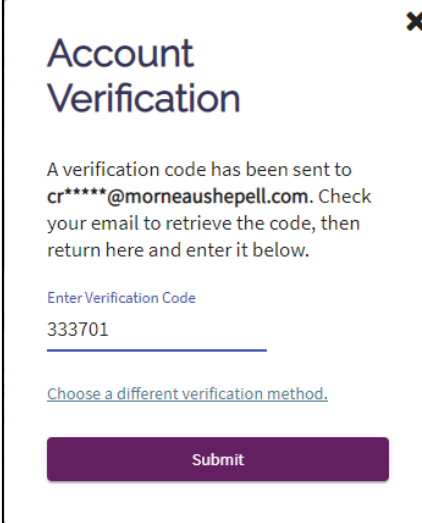
10. Or they can choose a different verification method (i.e. email). Once they receive their code, they will enter it on the Account Verification screen and click Submit:



The screenshot shows a mobile application window titled "Account Verification" with a close button (X) in the top right corner. The main text reads: "A verification code has been sent to cr\*\*\*\*\*@morneaushepell.com. Check your email to retrieve the code, then return here and enter it below." Below this is a text input field labeled "Enter Verification Code". Underneath is a link: "[Choose a different verification method.](#)". At the bottom is a grey "Submit" button.



11. When the verification code is entered, the Submit button is enabled:

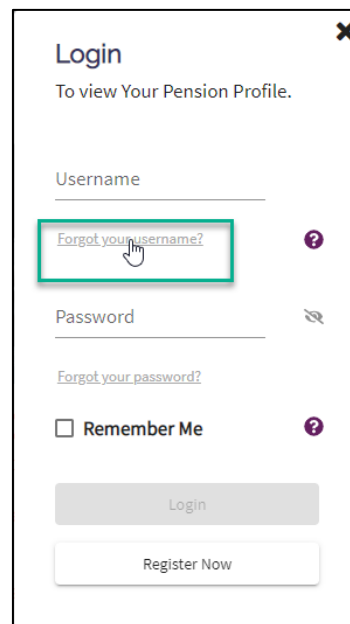


The screenshot shows a modal dialog box titled "Account Verification" with a close button (X) in the top right corner. The text inside the dialog reads: "A verification code has been sent to cr\*\*\*\*\*@morneaushepell.com. Check your email to retrieve the code, then return here and enter it below." Below this text is a label "Enter Verification Code" followed by a text input field containing the number "333701". Underneath the input field is a link that says "Choose a different verification method." At the bottom of the dialog is a purple "Submit" button.

12. Clicking submit completes the login process and presents the member's personal dashboard for their pension plan.

## Forgot Username

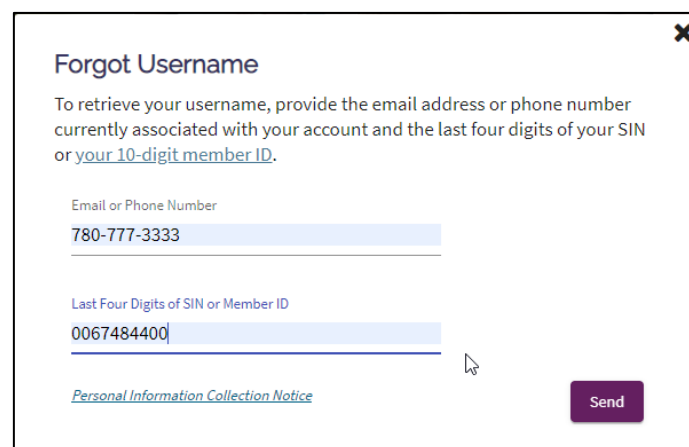
1. If a member forgets their username for the login process, they will click [Forgot your username?](#) in the Login popup:



The screenshot shows a 'Login' popup window with the following elements:

- Title: **Login**
- Subtitle: To view Your Pension Profile.
- Form fields: Username, Password, and Remember Me (checkbox).
- Links: [Forgot your username?](#) (highlighted with a red box and a mouse cursor), and [Forgot your password?](#).
- Buttons: Login (disabled), Register Now.
- Icons: Question mark icons next to the forgot links and the Remember Me checkbox.

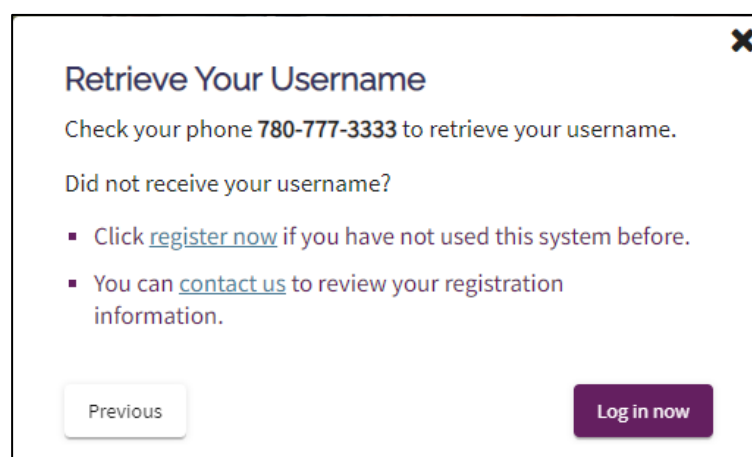
2. They will have the option to enter either an email or phone number AND the last four digits of SIN or their member ID:



The screenshot shows a 'Forgot Username' form with the following elements:

- Title: **Forgot Username**
- Text: To retrieve your username, provide the email address or phone number currently associated with your account and the last four digits of your SIN or [your 10-digit member ID](#).
- Form fields: Email or Phone Number (containing 780-777-3333) and Last Four Digits of SIN or Member ID (containing 0067484400).
- Link: [Personal Information Collection Notice](#).
- Button: Send.

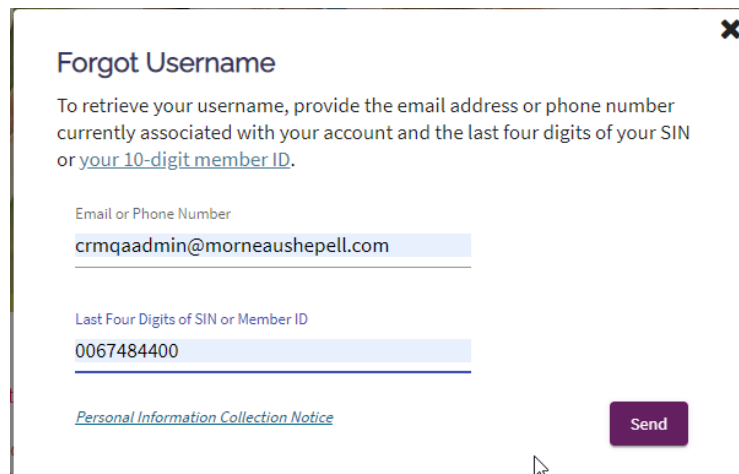
3. If a phone number is entered, they will get a message to check their phone to retrieve their username:



The screenshot shows a 'Retrieve Your Username' message with the following elements:

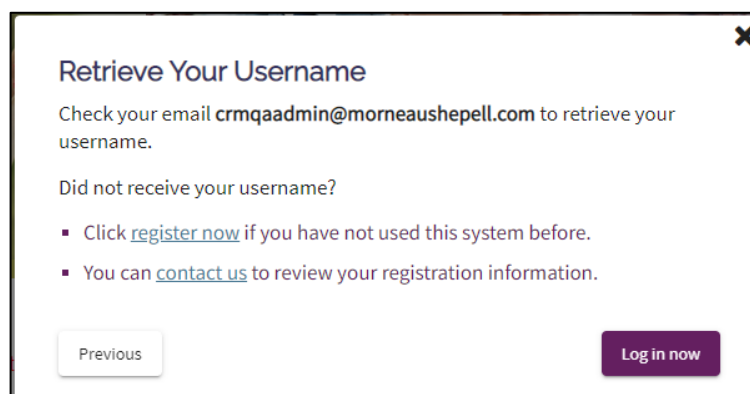
- Title: **Retrieve Your Username**
- Text: Check your phone **780-777-3333** to retrieve your username.
- Text: Did not receive your username?
- List-Group:
  - Click [register now](#) if you have not used this system before.
  - You can [contact us](#) to review your registration information.
- Buttons: Previous, Log in now.

4. If they click Previous, they will have the ability to choose a different contact method if they did not receive their username (i.e. email):



The screenshot shows a 'Forgot Username' form. At the top, it says 'Forgot Username' with a close button (X) in the top right corner. Below the title, it reads: 'To retrieve your username, provide the email address or phone number currently associated with your account and the last four digits of your SIN or [your 10-digit member ID](#).' There are two input fields: 'Email or Phone Number' containing 'crmqaadmin@morneaushepell.com' and 'Last Four Digits of SIN or Member ID' containing '0067484400'. At the bottom left, there is a link for 'Personal Information Collection Notice'. At the bottom right, there is a purple 'Send' button.

5. If an email is entered, they will get a message to check their email to retrieve their username:

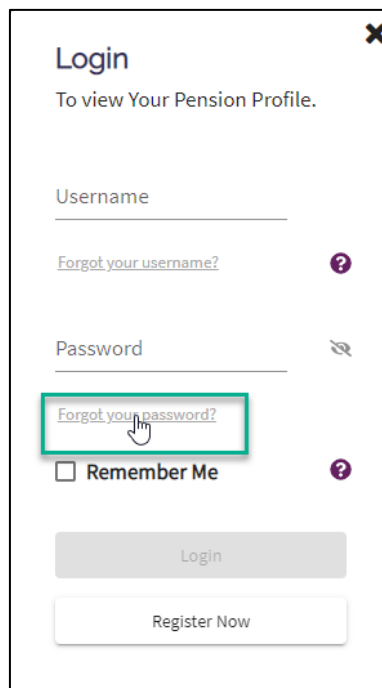


The screenshot shows a 'Retrieve Your Username' message. At the top, it says 'Retrieve Your Username' with a close button (X) in the top right corner. Below the title, it reads: 'Check your email [crmqaadmin@morneaushepell.com](mailto:crmqaadmin@morneaushepell.com) to retrieve your username.' Below this, it asks 'Did not receive your username?' and provides two bullet points: 'Click [register now](#) if you have not used this system before.' and 'You can [contact us](#) to review your registration information.' At the bottom left, there is a 'Previous' button. At the bottom right, there is a purple 'Log in now' button.

6. If they did not receive their username, it may be because they haven't registered yet. Clicking [register now](#) will open the registration wizard for them to complete their registration or they can click [contact us](#) for information on how to contact us for assistance.
7. If they have successfully received their username, they can click the Log in now button, and the Login pop up window will be presented.

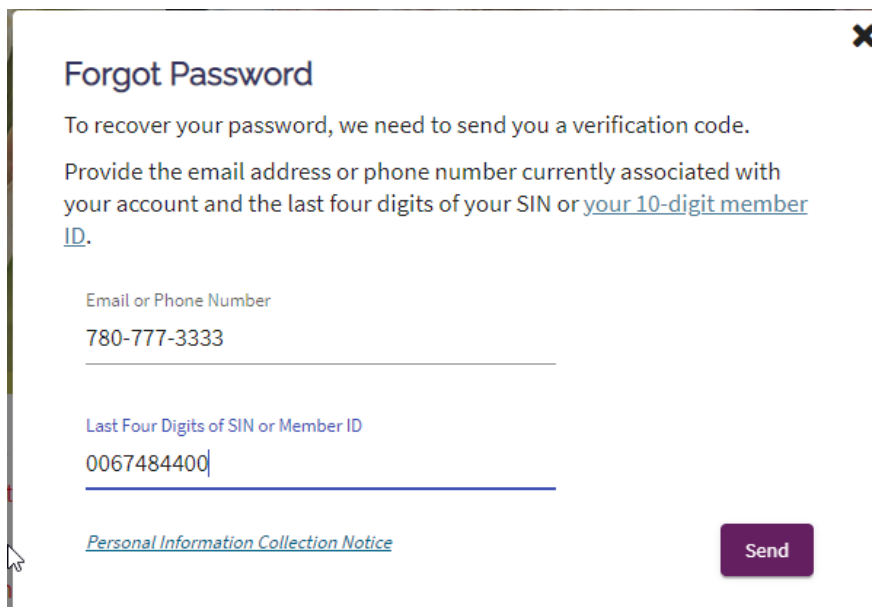
## Forgot Password

1. If a member forgets their password for the login process, they will click Forgot your password? in the Login popup:



The screenshot shows a 'Login' popup window. At the top, it says 'Login' and 'To view Your Pension Profile.' Below this are two input fields: 'Username' and 'Password'. To the right of the 'Username' field is a link 'Forgot your username?' with a question mark icon. To the right of the 'Password' field is an eye icon. Below the 'Password' field is a link 'Forgot your password?' which is highlighted with a red box and a mouse cursor. Below this link is a checkbox labeled 'Remember Me' with a question mark icon. At the bottom of the popup are two buttons: 'Login' and 'Register Now'.

2. They will have the option to enter either an email or phone number AND the last four digits of SIN or their member ID:



The screenshot shows a 'Forgot Password' form. At the top, it says 'Forgot Password' and 'To recover your password, we need to send you a verification code. Provide the email address or phone number currently associated with your account and the last four digits of your SIN or [your 10-digit member ID](#).' Below this are two input fields: 'Email or Phone Number' with the value '780-777-3333' and 'Last Four Digits of SIN or Member ID' with the value '0067484400'. At the bottom left is a link '[Personal Information Collection Notice](#)' and at the bottom right is a purple 'Send' button.

3. If a phone number is entered, they will get a message to check their phone to retrieve their verification code:

**Account Verification**

Check your phone **780-777-3333** to retrieve your verification code, then return here and enter it below.

Enter Verification Code

Did not receive a code?

- [Receive a code by recorded message.](#)
- Click [register now](#) if you have not used this system before.
- You can [contact us](#) to review your registration information.

Previous Next

4. If they didn't receive a code, they can choose to receive a code by recorded message, and a voice message will be sent to their phone:

**Account Verification**

Check your phone **7807773333** to retrieve your verification code, then return here and enter it below.

Verification Code

Did not receive a code?

- [Receive a code by recorded message.](#)
- Click [register now](#) if you have not used this system before.
- You can [contact us](#) to review your registration information.

Previous Next

Calling you at (\*\*\*) \*\*\*-4465 now...

5. Member will enter the verification code and click Next:

**Account Verification**

Check your phone **7807773333** to retrieve your verification code, then return here and enter it below.

Verification Code  
570748

Did not receive a code?

- [Receive a code by recorded message.](#)
- Click [register now](#) if you have not used this system before.
- You can [contact us](#) to review your registration information.

Previous Next

Calling you at (\*\*\*) \*\*\*-4465 now...

6. If they click the Previous button, they have the ability to choose a different contact method if they did not receive their verification code by phone (i.e. email):

**Forgot Password**

To recover your password, we need to send you a verification code.

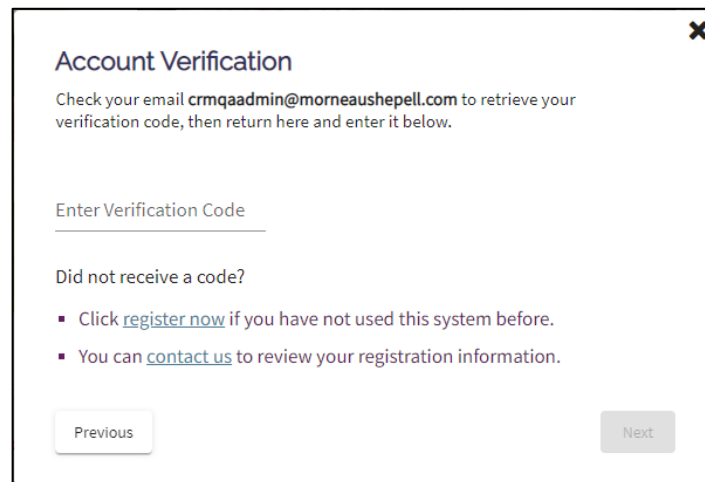
Provide the email address or phone number currently associated with your account and the last four digits of your SIN or [your 10-digit member ID](#).

Email or Phone Number  
crmqaadmin@morneaushepell.com

Last Four Digits of SIN or Member ID  
0078839060

[Personal Information Collection Notice](#) Send

7. If an email is entered, they will get a message to check their email to retrieve their verification code:



**Account Verification** ✕

Check your email [crmqaadmin@morneaushepell.com](mailto:crmqaadmin@morneaushepell.com) to retrieve your verification code, then return here and enter it below.

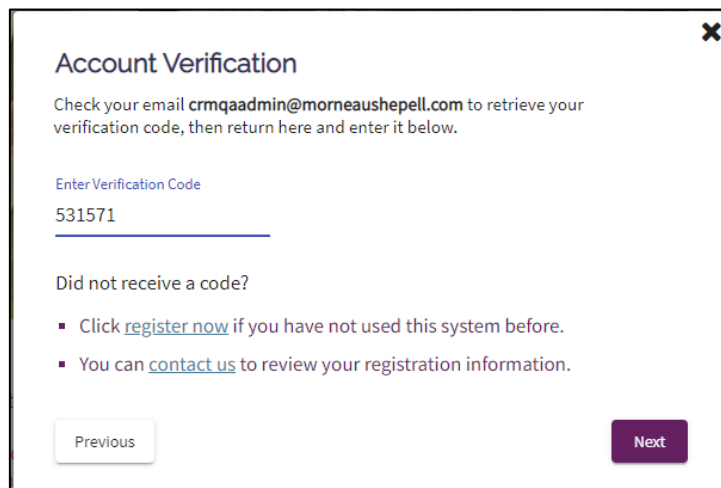
Enter Verification Code

Did not receive a code?

- Click [register now](#) if you have not used this system before.
- You can [contact us](#) to review your registration information.

Previous Next

8. Member will enter the verification code and click Next:



**Account Verification** ✕

Check your email [crmqaadmin@morneaushepell.com](mailto:crmqaadmin@morneaushepell.com) to retrieve your verification code, then return here and enter it below.

Enter Verification Code

531571

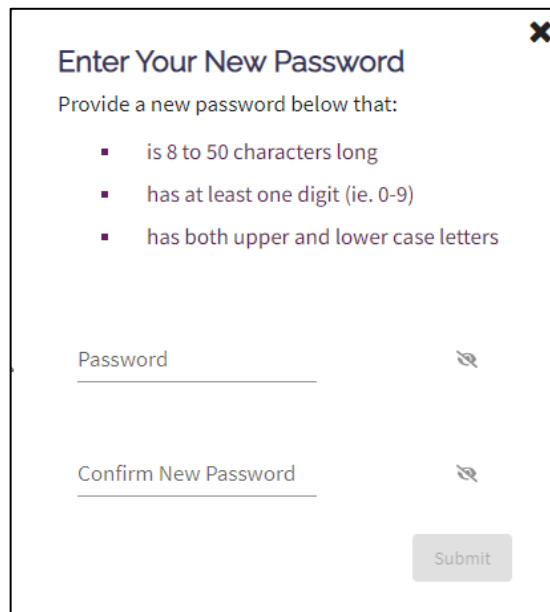
Did not receive a code?

- Click [register now](#) if you have not used this system before.
- You can [contact us](#) to review your registration information.

Previous Next

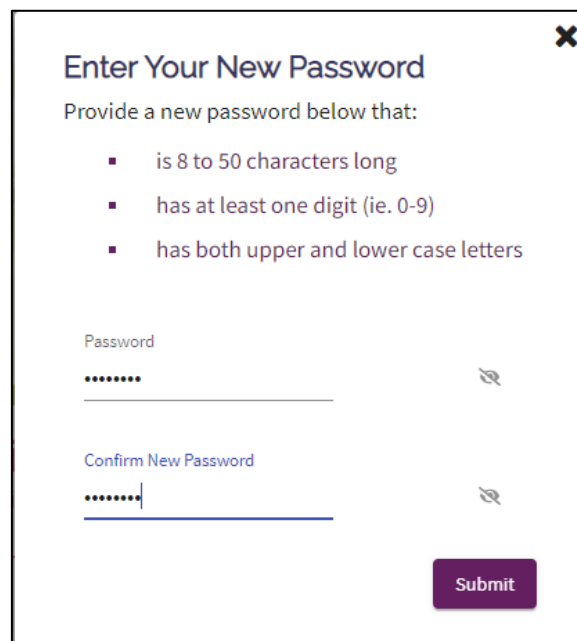
9. If they did not receive their verification code, it may be because they haven't registered yet. Clicking [register now](#) will open the registration wizard for them to complete their registration or they can click [contact us](#) for information on how to contact us for assistance.

- When they receive their verification code, enter it and click Next and they will be prompted to enter their new password and click Submit:



The screenshot shows a modal window titled "Enter Your New Password" with a close button (X) in the top right corner. Below the title, it says "Provide a new password below that:" followed by three bullet points: "is 8 to 50 characters long", "has at least one digit (ie. 0-9)", and "has both upper and lower case letters". There are two input fields: "Password" and "Confirm New Password", each with a toggle icon to its right. The "Submit" button at the bottom right is disabled and has a grey background.

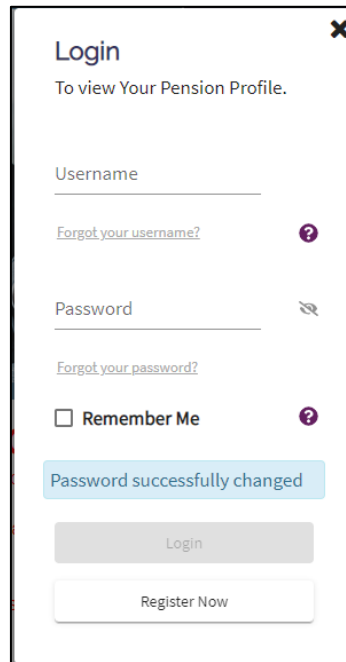
- Once they enter their password, and confirm their new password, the Submit button will be enabled:



The screenshot shows the same "Enter Your New Password" modal window. The "Password" and "Confirm New Password" fields now contain masked text (dots). The "Submit" button at the bottom right is now enabled and has a purple background.



12. The Login pop up window will be presented with a message that their password has been successfully changed:



The image shows a mobile login pop-up window with a white background and a thin black border. At the top left, the word "Login" is displayed in a bold, dark font. To its right is a small black "X" icon for closing the window. Below the title, the text "To view Your Pension Profile." is centered. The form contains two input fields: "Username" and "Password", each with a light gray underline. To the right of the "Username" field is a purple question mark icon, and to the right of the "Password" field is a purple icon of a crossed-out eye. Below the "Username" field is a link that says "Forgot your username?". Below the "Password" field is a link that says "Forgot your password?". Underneath these fields is a checkbox labeled "Remember Me" with a purple question mark icon to its right. A light blue message box with rounded corners contains the text "Password successfully changed". At the bottom of the form are two buttons: a gray "Login" button and a white "Register Now" button with a gray border.